

Village of Frederic is Implementing an Automated Water Meter Reading System

The Village of Frederic is upgrading the water meter located inside your home and conducting an inspection on the cross-connections and sump pump. The village has contracted with Dakota Supply Group to furnish Kamstrup's flowIQ ultrasonic water meters and automated meter reading system that will improve service to customers and measure every drop of water from the water distribution system

The water meter is usually located in the utility room. During the installation of the new water meters, it will be necessary to shut off the water inside your home. At the same time as the installation of the new water meter, the installation company will be conducting an inspection of the cross connections and sump pump. The installation and inspections will be performed by Midwest Testing LLC. All installers will have a photo ID, wear uniforms, travel in marked vehicles and have completed a background check.

What is a Cross Connection Inspection?

When drinking water piping connects to various plumbing fixtures or water utilizing equipment a cross connection is created. If improperly protected, contamination can result when a backflow event occurs; allowing contaminants to reverse flow from the fixture/equipment back into the drinking water piping. Modern plumbing fixtures generally have built-in backflow protection and do not present a hazardous condition. However, additional protections are needed for household items such as: hand held shower heads; hose bibs; lawn irrigation; and boilers.

What is a Sump Pump?

Sump pumps, as the name implies, are pumps located in your basement or crawlspace, and are designed to prevent excess rain or ground water from entering the house. While there are portable versions, most residential sump pumps are installed in pits, called sump pits, and help to keep your basement dry by pumping the water out of the pit, away from your house.

The village will also be checking to see if you have a proper meter resetter in place prior to installing the new meter. If a proper meter resetter is not in place, one will be installed at a cost of approximately \$118 to the home owner. There is NO charge for the meter upgrade or inspection, but there will be a surcharge added to your utility bill if you do not contact the Village by Friday, June 22, 2018, to schedule your appointment.

The work should take approximately 30 minutes. Installation appointments will be available from Monday, June 18th to Friday, June 29th between the hours of 9:00 am to 6:00 pm (Monday thru Thursday and 8:00 AM and 12:00 pm on Fridays). Appointments are scheduled in 1-hour time frames in which the installer will arrive. An adult 18 years or older must be present at the time of the installation.

To schedule an appointment, please do one of the following:

1. Visit the online scheduling calendar at <https://booknow.securedata-trans.com/7smksq10/>
Use this account number when scheduling online: <<MWT KEY>>
2. Call Midwest Testing at (715) 566-4140 (Monday-Friday 8am-4pm) to schedule an appointment

Midwest Testing will also be knocking on doors hoping to catch someone at home to make sure that the project is completed on time.

Before your installation, ensure that the area around the water meter is clear to allow working space for the installer. Also, check that the water shut off valve before your water meter is in proper working condition. If the valve does not operate properly it is the homeowner's responsibility to have the valve replaced.